

Visitor's Temporary HandyDART Application

Important! Check and complete all sections. Incomplete application forms will not be accepted.

Section A Applicant Information, please print clearly

Mr. Mrs. Ms. Duration of your Metro Vancouver visit: From: _____ To: _____

Last Name: _____ First Name: _____

Middle Name: _____ Preferred name / also known as: _____

Date of Birth: month _____ day _____ year _____

Address: _____ City: _____

Prov./State: _____ Country: _____ Postal/Zip Code: _____ Phone: _____

Address where you will reside when visiting Metro Vancouver:

Apt/Unit #: _____ Address: _____

City: _____ Prov: B.C. Postal Code: _____

Phone: _____ Cell Phone: _____

Email: _____

Pick up information and instructions: Intercom / buzzer number: _____

Other (i.e. facility name, basement left side, garage, back of building) _____

Emergency Contact: Last Name: _____ First: _____

Primary Phone: _____ Relationship to Applicant: _____

Do you always travel with an attendant to assist you? Yes No

When traveling what mobility aids do you use?

Crutches Cane Portable Oxygen Registered Assist Animal

Mobility device dimensions	Length	Width	Brand Name (if known)
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<input type="checkbox"/> Walker	_____	_____	_____
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<input type="checkbox"/> Wheelchair / scooter *	_____	_____	_____
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* Maximum weight combined including HandyDART driver: 364 Kg/800 lbs, dimensions L 122 cm/48 in, W 94 cm/37 in

Section B Eligibility Information, please print clearly

Self-verification of eligibility for HandyDART (refer to guidelines on the back of this form)

A Nature of Disability: _____

B Can you use the conventional transit system? **Note - all conventional transit vehicles are wheelchair accessible.**

YES: explain _____

NO: explain **how** the disability prevents you from using the conventional transit system?
(please provide as much detail as possible)

C Are you registered with:

HandyDART elsewhere in British Columbia CNIB ADA ID Other ID (explain) _____

I understand that personal information collected on this form and as part of this process is required for the purpose of determining my temporary eligibility for the HandyDART program and that collection of this information is authorized by section 26(c) of the Freedom of Information and Protection of Privacy Act.

Signature of applicant: _____



Mailing Instructions:

**Coast Mountain Bus Company
Attn: Access Transit
13401 – 108th Ave
Surrey, BC, Canada V3T 5T4
Tel: 778-452-2860**

or fax application to 604-953-3370

There is no fee for applying for the program. Incomplete application forms will not be accepted. HandyDART applications are processed within 2-3 days of approval.

HandyDART eligibility

Eligible Users are defined as persons who have either a **temporary or permanent**, physical or cognitive disability that is sufficiently severe that they are unable to use conventional transit service. Applicants must be at least 12 years old.

The following guidelines will assist in determining if a person is eligible for HandyDART service. It is important that the service be directed only to those who must depend on it for transportation. Your cooperation is appreciated.

Examples of Loco-motor Related Disabilities

Arthritis, limb loss, multiple sclerosis or conditions of a similar nature,

- Unable to walk from home to the nearest bus stop.
- Unable to negotiate stairs or ramps.
- Unable to board or alight from a bus.

Examples of Neurological Related Disabilities

Cerebral palsy, mental disability, dementia or conditions of a similar nature,

- Unable to understand and follow transit directions (does not include foreign language difficulties).
- Easily confused or disoriented so that the person is unlikely to travel to intended destination on public transit.

Example of Sensory Related Disability

Vision impairment,

- Unable to use public transit because of vision impairment.

Examples of Medical Condition

Heart conditions, respiratory problems, epilepsy of a nature not easily controlled by drugs, or conditions of a similar nature,

- A diagnosed medical condition that does not allow travel on a conventional bus.
- A diagnosed medical condition that does not allow movement from a residence to the nearest bus stop.

HandyDART Service Guidelines

HandyDART is door-to-door, public transit service, which uses specially equipped vehicles designed to carry passengers with disability. TransLink's HandyDART service facilitates trips within the Metro Vancouver region only. The visitor's temporary address must also exist within the Metro Vancouver Service Region. For pick up or drop off at major transportation hubs (airports, ferry docks, passenger ship terminus), it is recommended that you use accessible taxis or the conventional transit system. Trips must be booked by noon the previous day of travel. HandyDART vehicles operate from 6 am to midnight, seven days a week.